

SunGO card Promotions to be implemented January 1, 2017

Value Added Rebate Program (\$25 for \$20):

Promotion:

- \$25 value for \$20 when placing \$20 on a registered SunGO Card and using the \$20 within 45 days

Eligibility:

- Register or have a registered SunGO Card
- Place \$20 in value on the registered SunGO Card after January 1, 2017, and
- Use the value within 45 days

Promotion Process:

- SunGO Card user places \$20 in value on their registered SunGO Card
- Once the individual has used the \$20 in value in the required 45 day period the individual contacts Sun Tran by phone (520) 792-9222 or through our Customer service portal @ http://www.suntran.com/customer_comments.php using the “*SunGO \$5 Rebate* drop down. Individual submits their request to receive their \$5 rebate value on their card in the comments section, filling in the required information including their SunGO Card 10 digit serial number or SunGO Card account user name.
- Once the request had been received and verified, the \$5 value would be loaded to their card within 5 normal business days, Monday through Friday 8 a.m. – 5 p.m.
- This process can also be used on the Passport Mobile application as all users are registered and can be given an activation code to load \$5 rebate value in their app wallet once they have utilized the \$20 within 45 days. Mobile app users would also contact Sun Tran by phone (520) 792-9222 or email through the Sun Tran Customer service portal @ http://www.suntran.com/customer_comments.php using the “*SunGO \$5 Rebate* drop down. Individual would fill in the required information and put a request to receive their \$5 rebate value in their app wallet in the comments section including their email, name and phone number.

Conditions:

- Add \$20 value after January 1, 2017 and before June 30, 2017
- Use the \$20 in value on Transit fares within a 45 day period
- Promotion to last 6 months
- \$5 value on a qualified SunGO Card could be loaded up to August 15, 2017.
- Riders can qualify for the \$5 value rebate one time only during a 45 day period. At the end of the first 45 day period, the rider may eligible for another \$5 value rebate by purchasing an additional \$20 of value loaded to their card, and using the value during the next 45 days.