



**F O R I M M E D I A T E
R E L E A S E**

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FREE BUS TRAINING FOR INDIVIDUALS WITH DISABILITIES AND SENIORS New Sun Tran Accessible Rider Training Program

TUCSON, Ariz. – Sun Tran is offering free ridership training, designed to help people gain greater independence by learning how to ride the bus. The Sun Tran Accessible Rider Training (START) program helps seniors and individuals with disabilities learn how to utilize Sun Tran services. The next session will be held Wednesday, November 28, at Handi-Dogs, 75 South Montego Drive, from 12:30 to 4:30 p.m.

The training covers topics to ensure individuals are successful riding Sun Tran, such as:

- o Understanding route maps and schedules
- o Trip planning
- o Which bus to take and how to transfer
- o How to pay a fare
- o Using Sun Tran's telephone information center
- o How to use www.suntran.com
- o First-hand experience riding a Sun Tran bus

Participants are encouraged to make reservations by calling (520) 206-8881, as space is limited.

For specific Sun Tran bus information and trip planning assistance, consult the Sun Tran's Ride Guide, visit www.suntran.com, or call Sun Tran's Customer Service Center at (520) 792-9222 (for persons with hearing and speech impairments with TDD equipment, call 520-628-1565). The Customer Service Center is open weekdays from 6 a.m. to 7 p.m. and weekends from 8 a.m. to 5 p.m.

START your path to independence!

START helps seniors and individuals with disabilities learn how to utilize Sun Tran service independently. Training covers several areas associated with bus travel, including general bus riding information, trip planning and traveling with mobility devices.



Each interactive training session is facilitated by an experienced Sun Tran driver and Customer Service Representative.



A request for reasonable accommodation for persons with disabilities must be made at least five (5) working days prior to the scheduled training session. Please call 206-8881 to request accommodations.

Para solicitar información o una clase de entrenamiento en Español, favor de llamar al 792-9222.



S.T.A.R.T.

**Sun Tran Accessible
Rider Training**



START your path to independence!

START enjoying your freedom!

Who is **START** for?

- Anyone with mobility difficulties or who uses mobility aids including canes, walkers, scooters and wheelchairs
- Individuals with disabilities
- Seniors



What is taught?

- Understanding route maps and schedules
- Trip planning
- Which bus to take and how to transfer buses
- How to pay your fare
- Using Sun Tran's telephone information center
- How to use Sun Tran's website
- First-hand experience riding a Sun Tran bus

For more information, or to schedule a **START** training, please call 206-8881.



Sun Tran also offers one-on-one travel training, which includes a personal orientation as well as bus trips with a trainer. For more information on individual training, please call 206-8809.

START is specifically designed for individuals with disabilities and seniors, and features training for these two groups.

Seniors

- Boarding the bus using a lift or ramp
- Position and securement of mobility devices
- Special fares for seniors

Individuals with disabilities

- Boarding the bus using a lift or ramp
- Position of mobility devices
- Using securement loops to safely secure your mobility device
- How to obtain securement loops free of charge
- Riding the bus with a service animal
- Other tools and resources

What are the benefits of learning to ride Sun Tran?

- Increase your independence and flexibility to travel when and where you desire
- Bus service that is convenient and reliable
- Cost-effective way to travel around town
- No rides to schedule or arrange with family or friends

