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CUSTOMER INFORMATION BOOTHS RETURN TO TRANSIT CENTERS *Sun Tran customer service representatives to staff information booths*

TUCSON, Ariz. – Beginning July 30th, Sun Tran will re-open the information booths located at the Ronstadt and Laos Transit Centers to better serve passengers and visitors. Sun Tran Customer Service Representatives will be available Monday-Friday from 8:00 am – 5:00 pm to assist passengers and visitors. Staff will provide:

- Bus route and schedule information
- SunGO fare payment information
- Trip planning assistance
- Assistance with ticket vending machines and facility maintenance
- Help with questions and comments

Representatives will not be able to provide change or sell passes, but will help passengers purchase passes using the ticket vending machine.

Sun Tran previously provided customer service at the transit centers; however, when facing budget deficits in 2010, Sun Tran closed the information booths in order to avoid reduction in bus service.

“We are happy to bring customer service back to Ronstadt and Laos,” said Sun Tran General Manager, Steve Spade. “We feel all visitors to the transit centers will benefit from having someone able to help answer their questions or plan for a trip.”

For more information about Sun Tran, visit www.suntran.com or call the Customer Service Center at (520) 792-9222 (for individuals with TDD equipment, call 520-628-1565).