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SUN TRAN TO HOLD LOST AND FOUND ITEMS ON BUSES AND STREETCARS

City of Tucson Surplus Auction Materials Management no longer collecting items for Sun Tran

TUCSON, Ariz. – Beginning Monday, July 1, Sun Tran will take over Lost and Found services for personal items left on Sun Tran buses, Sun Link streetcars, Sun Van vehicles and at transit centers. Previously, the City of Tucson Surplus Auction Materials Management (SAMM) Department provided Lost and Found service for Sun Tran and Sun Link.

To see if a lost item has been returned, passengers should contact the Customer Satisfaction Center at (520) 792-9222. Items will be available for pick-up at the Sun Tran Administrative Office on weekdays from 10 a.m. – 3 p.m., or by appointment. The Sun Tran office is located at 3920 N. Sun Tran Blvd. and is accessible to bus riders from Route 17 at the stop on Romero Road and Smoot Drive.

Non-perishable items will be held for up to 14 calendar days before they are donated. All perishable items will be disposed of. To pick up a lost item, passengers must present a valid photo I.D.

When a customer's belongings are found on Sun Tran, Sun Link or Sun Van, we do our best to retrieve the items and make them available for return to their owner; however, Sun Tran, Sun Link and Sun Van are not responsible for items left on vehicles or at transit centers.

For items misplaced on Sun Shuttle or more information, please visit suntran.com or call the Customer Satisfaction Center at (520) 792-9222 (TDD call (520) 628-1565).