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Date: December 21, 2020

TRANSIT SCHEDULE FOR CHRISTMAS DAY 2020

TUCSON, Ariz. – Due to historically low ridership on holidays, transit service will be reduced to an hourly Sunday schedule for all Sun Tran routes on Christmas Day.

On an average Sunday, Sun Tran provides roughly 16,000 rides a day; however, on holidays, Sun Tran provides less than half of those rides. The majority of Sun Tran routes (21 routes) currently run every hour on Sundays, and seven routes run every 30 minutes. This year, Sun Tran will run these seven routes every 60 minutes on Christmas so the level of service more accurately meets the level of demand.

Transit services will be as follows on Friday, December 25:

- **Sun Tran Routes 1 through 99** will run on an hourly Sunday schedule. Hourly Sunday schedules for Routes **4, 8, 11, 12, 16, 18 & 21** can be found at suntran.com/holiday.php.
- **Sun Link streetcar** will run regular Sunday service on Christmas Day but will end service at 6:00 p.m. On Christmas Eve, Sun Link will run regular weekday service but will end at 8 p.m.
- **Sun Express** Routes 101X-204X will not be in operation.
- **Sun Shuttle** fixed-route service and Sahuarita/Green Valley Sun Shuttle Dial-a-Ride will not be in operation.
- **Sun Shuttle ADA Dial-a-Ride** service provided by Total Ride and Oro Valley Sun Shuttle Dial-a-Ride will offer service, from 9 a.m. to 6 p.m., for Americans with Disabilities Act-qualified passengers only.
- **Sun Van** service and hours of operation will mirror the service provided by Sun Tran. Sun Van's Reservation Center will be open 7 a.m. to 4 p.m. on Christmas.
- **Sun On Demand**, door-to-door service, will operate on a Sunday schedule from 9 a.m. to 5 p.m.
- The **Customer Service Center** will be closed on Christmas and will return to service on Saturday, December 26 from 8 a.m. to 5 p.m.

The following transit offices will be closed on Christmas Day. Please note the buildings remain closed to the public during COVID-19. Staff will return to the office on Monday, December 28.

- **Special Services Office** will return to regular weekday hours of 8 a.m. to 4 p.m. for phone calls only on Monday, December 28. To speak with the Special Services Office, call (520) 791-4100.
- **Sun Tran's Administrative Office**, located at 3920 N. Sun Tran Blvd.
- **Sun Link's Administrative Office**, located at 290 E. 8th St.
- The **Ronstadt and Laos Transit Center information booths** will not be staffed.

Updates to the transit service occur throughout the year as an ongoing effort to meet the needs of the community and to keep the system as convenient, accessible and efficient as possible.

Transit fares remain free through at least the end of January 2021. Face masks are required on all transit vehicles.

In addition to more accurately matching service to the ridership demand, employing hourly Sunday schedules will also help Sun Tran address shortages in staffing due to the COVID-19 pandemic.

Sun Tran will employ the same reduced holiday schedule again on New Year's Day.

For detailed route and service changes, visit suntran.com/holiday.php or, call the Customer Service Center at (520) 792-9222 (TDD: 520-628-1565).

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