

# Riding with us.

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Let's learn the different public transportation options in Tucson and surrounding areas.

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#### **Transportation options in Tucson**

**Sun Tran** operates 41 fixed routes throughout Tucson. Fixed route means your traditional bus, It will be at a bus stop at a scheduled time.



**Sun Van** is Tucson's paratransit system providing scheduled rides through the Americans with Disabilities Act (ADA). Passengers are required to apply



to receive these services, and then are able to schedule curb-to-curb rides. Curb-to-curb means that riders are picked up and dropped off at the curb in front of the start and stop addressees of their reserved trip.

**Sun Link** is the 3.9 mile streetcar that travels through Tucson's five most

iconic districts, which include Mercado San Agustin, Downtown Tucson, 4th Avenue, Main Gate Square and the University of Arizona.





Sun On Demand provides shared, curb-to-curb rides for individuals

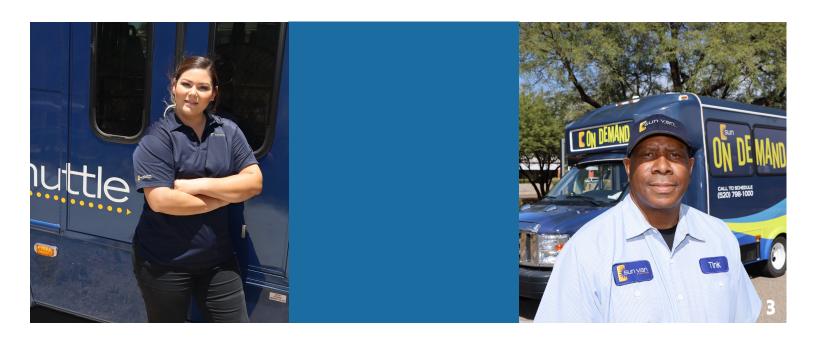
traveling within a designated zone. Passengers can make reservations one to seven days in advance, and when possible, on the same day. Services are provided on first-come, first-serve basis.

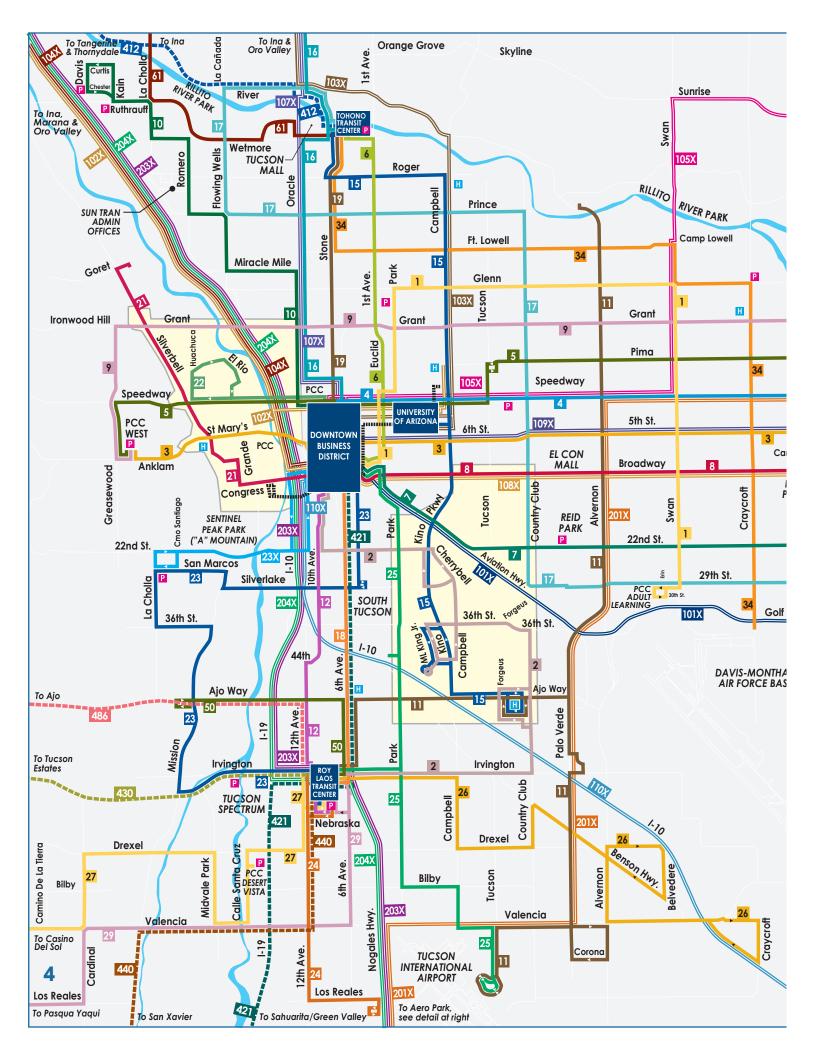


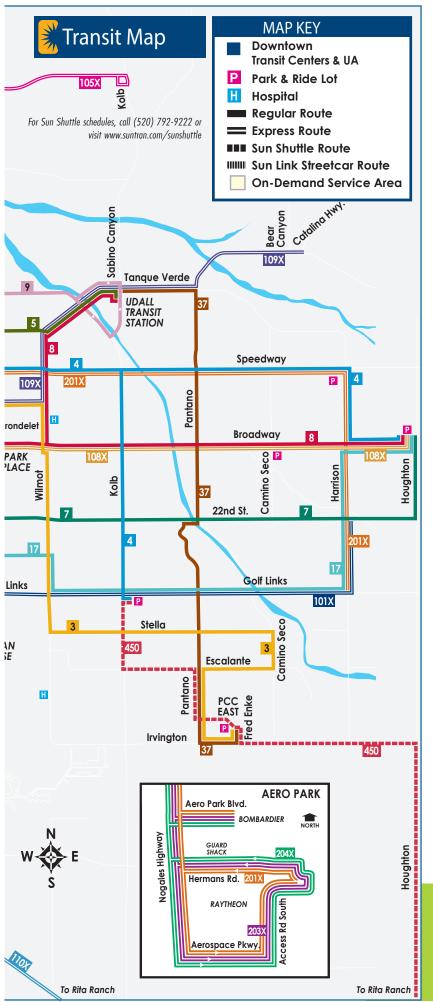
**Sun Shuttle** service is available to the public in the communities of Marana, Oro Valley/ Catalina, Green Valley/ Sahuarita, Tucson Estates, The San Xavier District, Rite Ranch and Ajo. Sun Shuttle ADA Dail-a-Ride provides



curb-to-curb paratransit service to persons with disabilities living outside Tucson city limits or to the City of Tucson residents needing to reach destinations outside city limits.







#### Your information

1. Name

2. Home Address

3. Major Cross Streets

4. Route Closest to Home

# Places to go

List three places you'd like to go to:	What is the Route #
1	
2	
3	
Major Cross Streets:	
1	
2	
3	
What time does the bus you want leave? (refer to	schedule)
1	
2	
2	



## **Mobile App resources**

Sun Tran App



Sun Van App



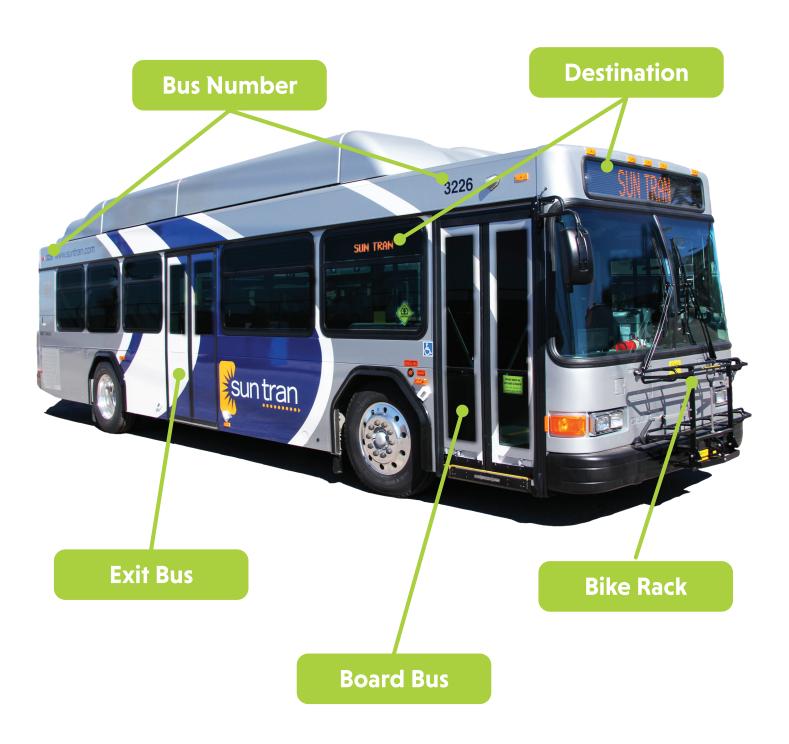
**Google Maps** 



Sun On Demand App



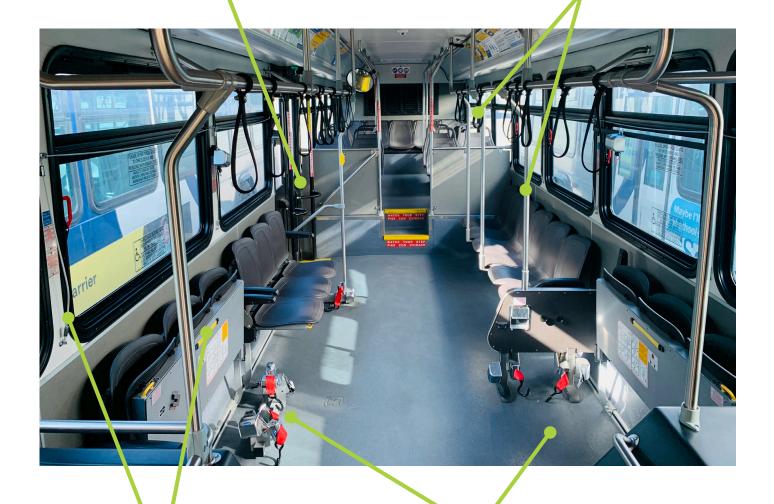
# Know your bus on the outside



# Know your bus on the inside

Rear door exit

Hold straps or bars if standing



Pull or push for stop

**Mobility device area** 

Some buses may have a Quantum Securement System. See video for demonstration.



## Know your bus stop signs







#### What to know before you go!

- · Where are you going
- Which route are you taking
- What time does your bus leave
- Where is your bus stop
- What is your destination

#### Before you board!

- Arrive at your stop 5 minutes early. Wait where the driver can see you.
- All departure times are estimated.
- Be aware the bus can leave a stop earlier than the estimated time.
- Check the sign above the front windshield to be sure the vehicle travels to your desired destination.
- Stand up, but stay back from the curb until the bus comes to a complete stop.
- Wait for other to get off before you board.

#### **Rider rules**

- Use a reasonable volume while talking on your cell phone or with other passengers.
- Use headphones when listening to music.
- No eating while on the bus



#### Safety tips!

#### Important Number just in case!

Sun Tran Customer Service: **(520) 792-9222**, questions about your route, leave something on the bus call customer service! Your bus drivers are there to help and answer questions too! Make sure you know your bus number.

#### Security cameras

All of Sun Tran's active fleet and transit centers are monitored by video surveillance cameras. The presence of these cameras contributes to a safer environment for our passengers. Sun Tran vehicles are equipped with video and audio surveillance systems located in several places. These video and audio recordings are used for operator and passenger safety and security, training, investigations and other business purpose.

#### **Bus locator system**

Sun Tran installed the Automated Vehicle Location (AVL) system in 1999, a computer program that tracks every bus at all times. This adds to the safety of the passengers and decreases the response time in the event of an emergency.

#### **American Guard Services**

The American Guard Services security team routinely monitors Sun Tran's transit centers and rides select buses to ensure your safety while on these properties. There are more than 29,000 passenger trips from the Ronstadt, Tohono Tadai and Roy Laos transit centers each day.





# Ride sately!